

**Housing Services Performance Measures - Health Impact Study**

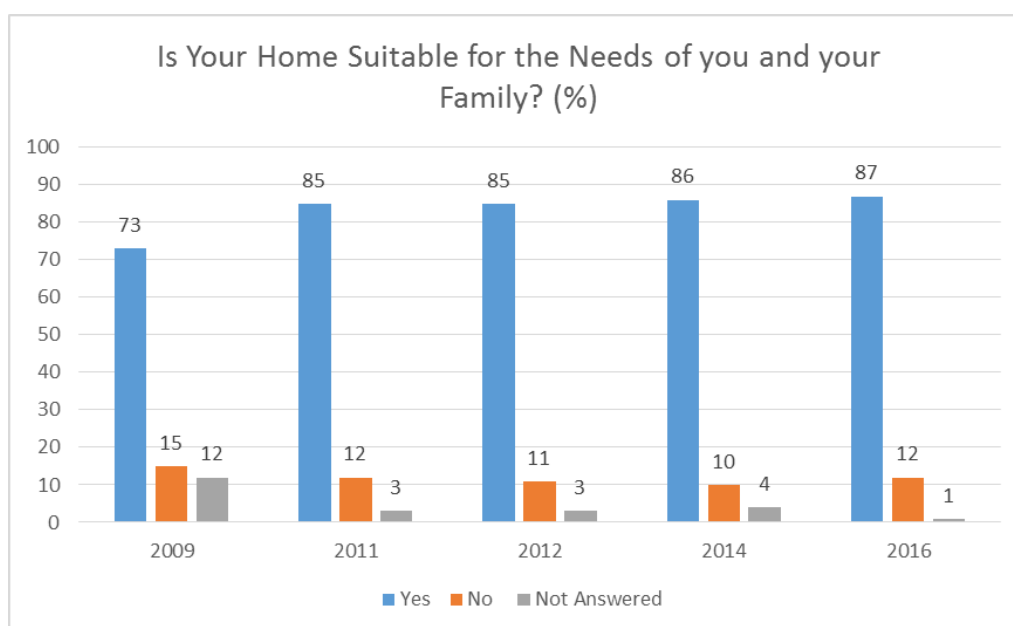
During the delivery of the Carmarthenshire Homes Standard (CHS) we have been asking tenants what is their own perception of their health and well-being and what it means to them living in their home.

Outlined below are examples of some of the results over time that the CHS has been delivered. For each of the surveys over 2,000 tenants responded.

The results of a further study, detailing the impact on tenants' actual health during the period of the work, will be published later this year.

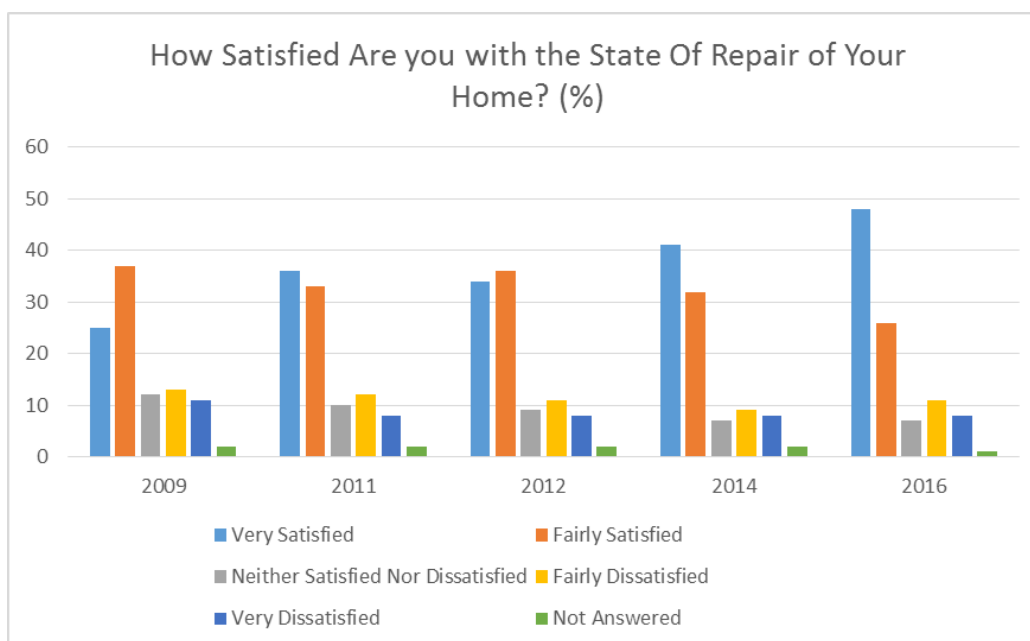
**1. Suitability of home**

The following graph shows the number of tenants feeling that their home is suitable for their and their family's needs has steadily increased over the years.



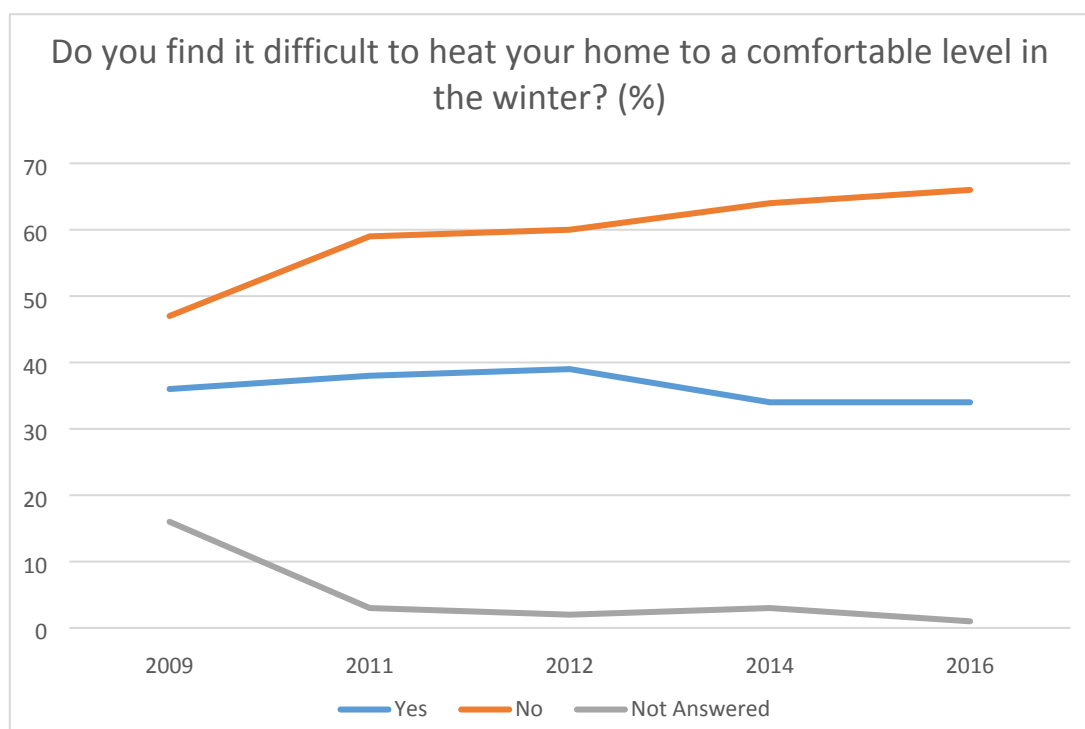
**2. Tenant satisfaction with the state of repair of homes**

The following graph shows that there is a steady increase in tenant satisfaction in relation to the state of repair of homes.

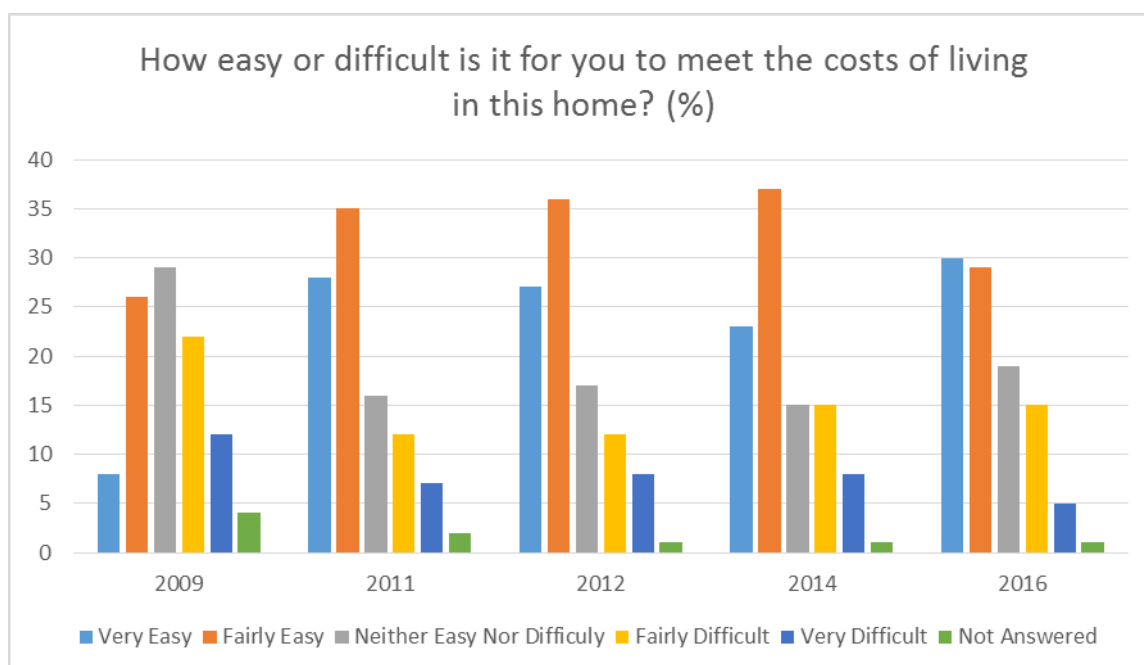


**3. Thermal Comfort and Fuel Poverty**

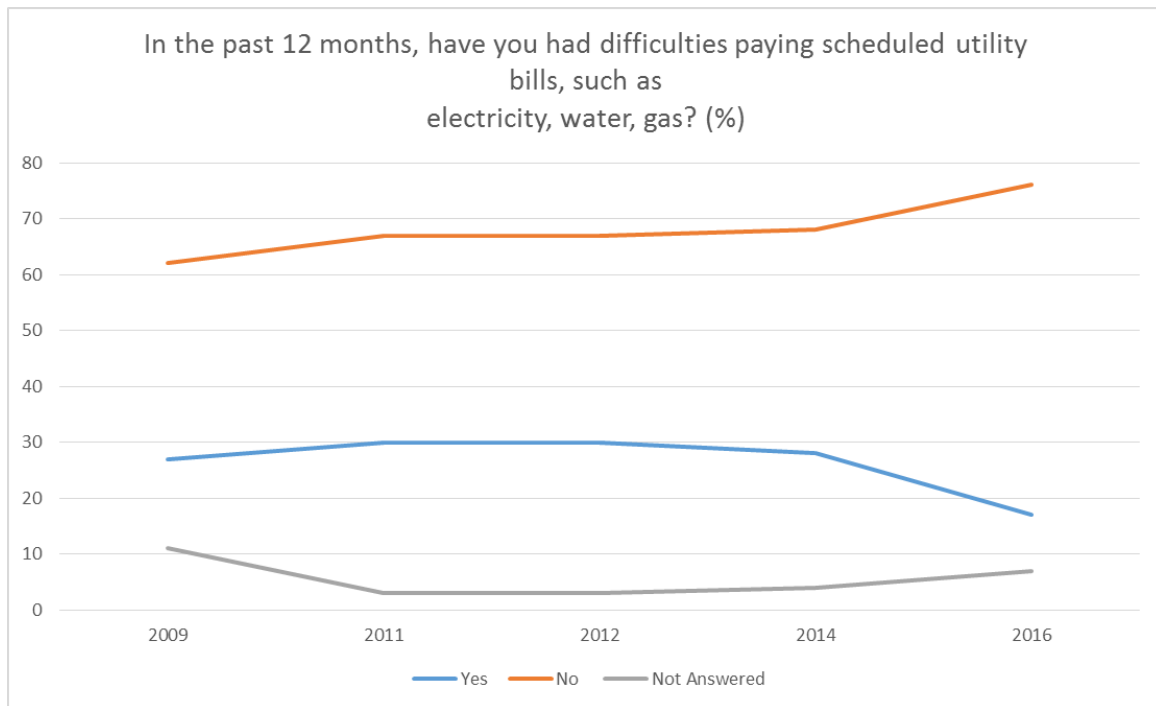
- a) The ability of tenants to heat their homes to a comfortable level in the winter increased significantly over the five surveys. Those not finding it difficult to heat their homes rose from 47% in 2009 to 66% in 2016.



- b) There also appears to have been a significant reduction in tenants finding it difficult to meet the costs of living in their homes.



c) The following graph shows a significant reduction in difficulty in “paying scheduled utility bills, such as electricity, water, gas?”



**4. Physical and Mental Health**

The following graph shows the percentage of tenants having used any public health service in the past 12 months. It shows a significant difference in health service use between 2009 and 2016.

